



Phoenix Drum Company, LLC. Maintenance&Care Policy for Drums* and Hardware**

Congratulations on your purchase! Enjoy your super cool drums and give a life a new rhythm!

Please review our Maintenance & Care Policy. Failure to properly protect and your instrument(s) will not only lead to poor performance but it will void The Phoenix Drum Company Limited Warranty of your products.

Care for your PDC Wooden Shell Drums

PDC Wood drum kits are constructed from multiple layers of laminated plies of wood. Wood being a natural material is easily affected by extremes in climate and environmental conditions such as temperature and humidity. Thus your wooden shell drums need to be stored in a controlled environment and not be subjected to factors that might cause expansion and contraction of the wood shells. Failure to do so could cause checking or cracking in the surface finishes or the shells to warp or crack themselves.

Your drums must be stored in an air-conditioned environment during summer or heated space during winter.

Do not leave your drums in your car if it is very cold or hot outside. The rule of thumb is if you are comfortable your drums will be as well.

Phoenix Drum Co. has designed a special "Elements proof" protective carryon bags for your drums, cymbals and for you sticks.

Our Road Runner Touring Drum Bag Features:

- Super tough, ballistic quality exterior and interior
- Reinforced lining for a lifetime of use
- heavy-duty zippers with oversized pulls
- Extra-soft plush interior protects and insulates instruments from
- temperature changes
- Easy-to-read size indicators
- Padded carry handle for added comfort and convenience
- Road Runner Touring Drum Bags have durable exterior, extra-soft plush interior, heavy-duty zippers with oversized pulls, reinforced wrap-around handle, and easy-to-read size indicators. The Bags are finished in classic black and carry the PDC logo(embroidery) and are available in individual sizes: 18"x24", 18"x22", 18"x20", 16"x16", 14"x16", 12"x14", 11"x13", 10"x12", 9"x10", 8"x8", 7"x13", 6.5"x14", 5.5"x14"

For a short period of time transporting your drums to and from gigs temperature extremes can be tolerated, but never leave your drums in your vehicle for longer than an hour. Even that short period of time will have some effect on your drum heads and if the drum shell is not protected it will require fine tuning prior to your pending performance or you will have to wait for the drum



materials to become acclimatized - to thaw or shrink - under normal temperature conditions to their original size.

Remember, every material under the sun responds to heat and cold, by either expanding or contracting.

Maintenance for Phoenix DrumCo. Wooden Shell Drums

For long term storage or transportation it is recommended that your drums are always stored in our soft padded cases or any of the hard padded cases which are commercially available.

Care for Phoenix DrumCo. Acrylic Drum Shells

Care, storage and transportation for the PDC Acrylic Drum Shells is the same as the Care for the Wood Drums.

Maintenance for Phoenix DrumCo. Acrylic Drum Shells

We recommend that only RCI Starbrite Acrylic Drums Cleaner is used for cleaning and the maintenance of your PDC Acrylic Drums Shells. The manufacturer advises that this product is designed to "protect your Acrylic Percussion Products RCI Starlite have produced a specialty Cleaner & Polisher that is also an anti-static, anti-fog spray that leaves a protective coating on the surface. The drum cleaner is safe to use on all high-gloss finished drums, guitars, metal hardware, computers, acrylic and metal surfaces alike. Spray comes with a special anti-lint microfiber cloth for fine polishing.

Features

- Cleans
- Polishes
- Anti-static
- Anti-fog
- Protective coating
- Includes a special anti-lint microfiber cloth"

** Warning: Never use paper towels or window cleaner containing ammonia or alcohol or any Locktite products or glues around acrylic shells or hardware mounted to shells as this will cause the acrylic to become cloudy, fracture or breakdown.*

Care for Phoenix DrumCo. Aluminum, Chrome and Brass Drum Shells

Care, storage and transportation for the PDC Aluminum and Brass Drum Shells is the same as the Care for your PDC Wooden Shell Drums

Maintenance for Phoenix DrumCo. Aluminum, Chrome and Brass Drum Shells

Drums with Gloss Painted Finishes and High Gloss Stained Finishes are sealed with an Automobile Type Polyurethane Clear-Coat. These drums are additionally polished with two coats of Maguiar's Deep Crystal Carnauba Clear Coat Safe Wax. We recommend that you continue to use this product for your drum kits. We recommend that you use soft clean cotton cloth (like a cloth dipper or a cotton t-shirt, not a terry cloth) to reapply the protective soft wax to your drum shells.



Maintenance for Powder Coated Aluminum, natural Aluminum, Chrome or Black Nickel plated Brass Snare Drum Shells

Gently wipe the drums shell free of dust and dirt and follow by polishing with Maguiar's Deep Crystal Carnauba Clear Coat Safe Wax applied with a soft clean cotton cloth and wiped clean with a separate (fresh) clean cotton cloth (like a cloth dipper or a cotton t-shirt not a terry cloth).

Care for the Bearing Edges

All Phoenix DrumCo. wood Drums leave the factory with the bearing edges treated with Drum Dial Edge Conditioner™.

Please take extra caution to protect and maintain the integrity of the bearing edges of your drum shells when removing the hoops of the drums in order to change the drum heads.

A good practice is to do this procedure is to rest the drum on a soft towel or rubber pad, placed on a leveled smooth table or counter. *Remember your bearing edges are largely responsible for the sound of a good drum.*

It is highly recommended that the bearing edges are treated with Drum Dial Edge conditioner™ every couple of changes of the drum heads.

*Note: Wipe the bearing edges with a soft cloth to remove all dust or dirt before reapplying the conditioner.

Care for Shell Exterior Finish of Phoenix DrumCo Drums

The maintenance and care for the exterior of your drum shells is similar to the care for finish of an automobile or motorcycle.

Always dust your drum shells with a soft cotton cloth.

Drums with Gloss Painted Finishes and High Gloss Stained Finishes are sealed with an Automobile Type Polyurethane Clear-Coat. These drums are additionally polished with two coats of Maguiar's Deep Crystal Carnauba Clear Coat Safe Wax. We recommend that you continue to use this product for your drum kits. We recommend that you use (fresh) clean cotton cloth (like a cloth dipper or a cotton t-shirt not a terry cloth) to reapply the protective soft wax to your drum shells.

Wipe Plated Snare Drum Shells free of drit and dust first. Next treat the drum shells with Maguiar's Deep Crystal Carnauba Clear Coat Safe Wax applied with a soft clean cotton cloth and polished with a separate fresh soft clean cotton cloth.

** WARNING: Never use paper towels, synthetic towels, terry cloth towels or window cleaner containing ammonia or alcohol.*

Care for the Lugs and the Hardware of Phoenix DrumCo. Products

Phoenix DrumCo Black Nickel Hardware must be wiped or dusted with a soft clean cotton cloth only or soft clean - no liquids - fresh clean cotton cloth, like a cloth dipper or a cotton t-shirt



not a terry cloth. Gently wipe the Black Nickel Hardware free of dust and dirt and follow by treating your hardware with Maguiar's Deep Crystal Carnauba Clear Coat Safe Wax applied with a soft clean cotton cloth and finish by polishing with a separate fresh soft clean cotton cloth.

Phoenix DrumCo Polished Chrome Hardware must be wiped or dusted with a soft clean cotton cloth only or soft clean - no liquids - fresh clean cotton cloth (like a cloth dipper or a cotton t-shirt not a terry cloth). Gently wipe the Polished Chrome Hardware free of dust and dirt and follow by treating your hardware with Maguiar's Deep Crystal Carnauba Clear Coat Safe Wax applied with a soft clean cotton cloth and finish by polishing with a separate fresh soft clean cotton cloth.

Phoenix DrumCo Polished Brass Hardware must be wiped or dusted with a soft clean cotton cloth only or soft clean - no liquids - fresh clean cotton cloth (like a cloth dipper or a cotton t-shirt not a terry cloth). Gently wipe the Polished Brass Hardware free of dust and dirt and follow by treating your hardware with Maguiar's Deep Crystal Carnauba Clear Coat Safe Wax applied with a soft clean cotton cloth and finish by polishing with a separate fresh soft clean cotton cloth.

Phoenix DrumCo Brushed Nickel Hardware must be wiped or dusted with a soft clean cotton cloth only or soft clean - no liquids - fresh clean cotton cloth (like a cloth dipper or a cotton t-shirt not a terry cloth). Gently wipe the Brushed Nickel Hardware free of dust and dirt and follow by treating your hardware with Maguiar's Deep Crystal Carnauba Clear Coat Safe Wax applied with a soft clean cotton cloth and wiped clean with a separate fresh soft clean cotton cloth.

Phoenix DrumCo Powder Coated Hardware must be wiped or dusted with a soft clean cotton cloth only or soft clean - no liquids - fresh clean cotton cloth (like a cloth dipper or a cotton t-shirt not a terry cloth). Gently wipe the Powder Coated Hardware free of dust and dirt and follow by treating your hardware with Maguiar's Deep Crystal Carnauba Clear Coat Safe Wax applied with a soft clean cotton cloth and finish by polishing with a separate fresh soft clean cotton cloth.

** WARNING: Never use paper towels, synthetic towels, terry cloth towels or window cleaner containing ammonia or alcohol*

** Drum shells shall refer to the wood body of the instrument and its components such as reinforcement hoops, bearing edges and finish (FinishPly laminates, Satin Oil, and any Lacquer process including, but not limited to Graphics, Exotics and any combination thereof).*

**Drum Hardware refers to any and all plated metal components consisting of, but not limited to, lugs, counter hoops, tension rods, throw-offs, butt plates, spurs, tom brackets, tom mounts, and other related mounting hardware.*

Additional Notes:

**LED double stick tape can lose adhesion over time depending on various conditions, such as exposure to heat, chemicals, direct sunlight, improper shipping, handling, etc. Any loss of*

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adhesion is not covered by Phoenix Drum Company, LLC. Warranty but it is easily rectified by the end user by replacing the old tape with a new one.